



Welcome to the Minimum Baseline of Cybersecurity for Municipalities—a framework for helping Massachusetts municipalities improve their cybersecurity posture and protect their municipality from cyberattacks using people, process, and technology.

The purpose of defining a “minimum baseline”—the foundational level of cybersecurity municipalities should achieve—is to encourage municipalities to improve their ability to protect and defend themselves from a cyberattack, inspire collaboration, and strengthen cybersecurity resilience across Massachusetts.

Why is it important?

Technology plays a vital role in Massachusetts and in the lives of its citizens. Services once considered ‘nice to have’ have become required, as people have moved to working and attending school from home; and technologies like virtual meeting applications have become mainstream.

The changing role of technology has created larger threats to the information we need to live and work. That has led to an increased focus on cybersecurity and a growing need to actively protect and defend the networks and systems that hold that information.

Cyber adversaries have increased the volume of attacks, taking advantage of a crisis to find new ways to exploit information systems, and municipalities and school systems are among the most vulnerable organizations.



The Minimum Baseline of Cybersecurity is made up of four goals:

